

Job Reference: Service Operative

Employer: Aqua Protec Ltd

Department: Service Operatives

Location: National Travel (National Office, Stockwood Business Park)

Job Type: Permanent

Working Pattern: Full Time 37.5 hours per week with plentiful opportunity for overtime

Benefits: Competitive salary, workplace pension, ongoing career progression

Job Description

The Service Operative role provides opportunity for a motivated individual with experience within the water industry wishing to take the next step on their career path in water treatment and water hygiene.

This varied role provides a diverse and stimulating opportunity for site-based work; including pre-planned water maintenance tasks, plant and pipework disinfection, analytical sampling and closed system testing and maintenance across a variety of sectors including; hospitality, universities and healthcare.

Aqua Protec has a strong Operational Team, with the Service Operative role being an integral part in supporting clients by delivering services from within our high quality and innovative product set.

The successful candidate will work within the experienced Service Operative Team, reporting progress to Project Managers who have a strong technical understanding of our products, services, and legislative regulations and guidelines.

Managed by our approachable Operations Team, Aqua Protec uses pioneering Mobile Workforce Management software to plan and manage the daily schedule of Service Operatives within the team, utilising tablet PCs for dispatch, navigation, recording work completed on-site, managing timesheets and expenses and communication.

Through the Company's Skills Development Programme, the successful candidate will be trained and mentored in key areas as required, ensuring thorough support in developing; understanding of the Company including its values and policies, software and practical understanding and experience of the services being completed.

This role offers opportunity to specialise in delivering our mechanical plumbing works inclusive of; plant installation, chemical treatment unit installation, pipework fitting and modification. All services are sold and delivered in line with LCA (Legionella Control Association) Service Delivery Standards.

The Company

Our ethos is to deliver our services to the highest industry standards. We are looking for ambitious and conscientious individuals to join our team to help us achieve this.

Aqua Protec is a well-established Company in the Water Treatment and Hygiene industry based in the Midlands, having delivered our services and products within the Healthcare, Education, Hospitality, Housing Association and Construction Sectors since 1990.

Our growing workforce are recognised for exceptional customer care, providing high quality products and punctual service delivery to our clients.

We are committed to recruiting individuals to our team who share our ethos and want to work towards achieving our Company vision, ensuring that the building users of our clients, for example, patients, students, families and workers, are safe from Waterborne Pathogens. At Aqua Protec we work together to exceed our Customers' expectations by; doing what we say we will do, looking after ourselves and others, investing in relationships, communicating openly and honestly, developing innovative ideas and solutions and always delivering and excellent service. We expect our team members to share our values demonstrating a genuine commitment and ability to work in this way.

It is an exciting time to join Aqua Protec. We take an innovative approach to the industry, developing new products and services that enhance the ability to maintain water quality. We embrace new technology investing in specialist software that enables fluid workflow. Our reputation for providing services to a high standard, combined with our continued evolution of technology has generated considerable business growth allowing for those who join our team abundant opportunity to develop their career within the Company.

If you share our ethos and values, we would love to hear from you!

Aqua Protec is committed to enrolling all personnel on our Skills Development Programme. The Skills Development Programme is a pathway designed to assist you in maximising your potential. No matter where you are in your career, we believe that investing in your professional development will enable you to get the maximum satisfaction out of your job role.

Important Information:

- Aqua Protec is an equal opportunities employer.
- Aqua Protec offers excellent training and career development opportunities.
- You will be subject to an enhanced DBS check in order to visit client sites.
- You must hold a full valid UK driving license.
- You must be able to provide proof of eligibility to work and live in the UK.
- You will be required to work at various locations within the UK and occasional weekends on a rota basis with out of town living allowance and bonuses.

Person Specification

Qualifications

Essential	Desirable
<ul style="list-style-type: none"> • Full UK driving licence. • English and Maths GCSE or equivalent. 	<ul style="list-style-type: none"> • Level 2 NVQ Diploma or equivalent in a relevant field (City and Guilds, BPEC, EAL, FETAC or SQA) • Water Regulations • Vented and Unvented Hot Water Storage Systems

Experience

Essential	Desirable
<ul style="list-style-type: none">• Field experience completing pre-planned water maintenance tasks on domestic hot and cold-water systems.• Managing multiple tasks to meet deadlines without compromising safety.• Following Health and Safety Risk Assessments.• Reporting to line managers.• Communicating with clients and their representatives onsite developing good client relationships.	<ul style="list-style-type: none">• Working with closed systems, cooling towers, air handling units or biocide dosing units.• Working across multiple geographical locations.

Skills and Knowledge

Essential	Desirable
<ul style="list-style-type: none">• Ability to apply domestic hot and cold-water system handling techniques.• Ability to carry out safe working practices• Excellent ability to communicate in writing• Excellent ability to communicate verbally	<ul style="list-style-type: none">• Knowledge of industry relevant legislation and guidelines; including but not limited to, ACoP L8, HSG274, HTM04-01, Water Regulations

Personal Qualities

Essential
<ul style="list-style-type: none">• Organised, motivated and flexible• Able to communicate effectively with a variety of levels and roles within a team environment• Attentive to detail• Ability to use initiative and react quickly• Confidence to drive nationally to unfamiliar locations• Warm, personable and approachable• Shares in Company values and ethos

How to apply

Please visit our website www.aquaprotec.co.uk/apply-now to upload your CV.

This job advert will close as soon as sufficient applications have been received. Please apply as soon as you can if you are interested in this position to ensure that your CV is considered.