

Job Reference: Junior Operations Manager

Employer: Aqua Protec Ltd

Department: Operations

Location: National Office – Worcestershire B96 6SX

Job Type: Permanent

Salary: £18,000 - £23,000

Working Pattern: Full Time 37.5 hours per week.

Benefits: Competitive salary, workplace pension, ongoing career progression, Company events

Job Description

We are looking for an ambitious and pragmatic individual for a Junior Operations Manager to join our team to add to our continued success in the achievement of service delivery targets and meet Company KPIs through effective scheduling and resource management.

This role provides opportunity for the successful candidate to utilise their organisational skills and pragmatic thinking to maintain resources and coordinate multiple project requirements to achieve contract performance against KPIs to ensure compliance of water systems for the safety of Public Health.

Working within the experienced Operations Team, the Junior Operations Manager will report directly to the Operations Manager. The role requires excellent interpretation of resource requirements and must execute to meet targets and objectives through effective; communication, logistics, maintenance and allocation of resources in line with Company policies and procedures.

Through the Company's Skills Development Programme, the successful candidate will be mentored in key areas as required, ensuring thorough support in developing; understanding of the Company including its values and policies, use of systems, and technical understanding of the resources required to deliver services onsite.

Aqua Protec uses pioneering Mobile Workforce Management software to enable real-time updates of onsite service delivery, monitor progress and collate data for effective management of KPIs. All services are sold and delivered in line with LCA (Legionella Control Association) Service Delivery Standards.

The Company

Our ethos is to deliver our services to the highest industry standards. We are looking for ambitious and conscientious individuals to join our team to help us achieve this.

Aqua Protec is a well-established Company in the Water Treatment and Hygiene industry based in the Midlands, having delivered our services and products since 1990.

Our growing workforce are recognised for exceptional customer care, providing high quality products and punctual service delivery to our clients.

We are committed to recruiting individuals to our team who share our ethos and want to work towards achieving our Company vision, ensuring that the building users of our clients, for example, patients, students, families and workers, are safe from Waterborne Pathogens. At Aqua Protec we work together to exceed our Customers' expectations by investing in relationships, communicating openly and honestly, developing innovative ideas and solutions and always delivering an excellent service. We expect our team members to share our values demonstrating a genuine commitment and ability to work in this way.

It is an exciting time to join Aqua Protec. We take an innovative approach to the industry, developing new products and services that enhance the ability to maintain water quality. We embrace new technology developing specialist software that enables increased productivity and fluid workflow. Our reputation for providing services to a high standard, combined with our continued evolution of technology has generated considerable business growth allowing for those who join our team abundant opportunity to develop their career within the Company.

If you share our ethos and values, we would love to hear from you!

Aqua Protec is committed to enrolling all personnel on our Skills Development Programme. The Skills Development Programme is a pathway designed to assist you in maximising your potential. No matter where you are in your career, we believe that investing in your professional development will enable you to get the maximum satisfaction out of your job role.

Important Information:

- Aqua Protec offers excellent training and career development opportunities
- You will be subject to an enhanced DBS check in order to visit client sites
- You must hold a full valid UK driving license
- You must be able to provide proof of eligibility to work and live in the UK
- Aqua Protec is an equal opportunities employer

Person Specification

Personal Qualities

- Organised and able to manage tight deadlines and significant workloads
- Able to communicate effectively with a variety of levels and roles within a team environment
- Attentive to detail and an eye for immaculate presentation
- Ability to use initiative and react quickly
- Personable and approachable
- Warm telephone manner
- Presentation Skills
- Able to use initiative, problem solve and apply critical thinking
- Maintaining a positive attitude that inspires co-workers and clients
- Word processing and spreadsheet skills

Work Experience

- 1+ years in a Operations Role or Water Industry Experience

Qualifications

- English, Maths, Science and ICT GCSE or equivalent
- A-Level or Level 3 NVQ, foundation degree, HND or DipHE, in a relevant field (preferable)