

Job Reference: Service Engineer

Employer: Aqua Protec Ltd

Department: Service Operatives

Location: National Travel (National Office, Stockwood Business Park)

Job Type: Permanent

Working Pattern: Full Time 37.5 hours per week with plentiful opportunity for overtime

Benefits: Competitive salary, workplace pension, ongoing career progression, Company events

Job Description

The service engineer role provides opportunity for a motivated individual with service engineer or plumbing experience to join our team of experts and industry leaders.

This role provides a diverse and stimulating opportunity for site-based work; including plant and equipment servicing and installation, plant and pipework disinfection, analytical sampling and closed system testing and maintenance tasks across a variety of sectors including; NHS, Health and Social Care, Universities and the Hospitality industry.

The service engineer role is an integral to supporting clients by delivering services from within our high quality and innovative product set. The successful candidate will work within the experienced Service Operative Team, reporting progress to Project Managers who have a strong technical understanding of our products, services, and legislative regulations and guidelines.

Managed by our approachable Operations Team, Aqua Protec uses pioneering Mobile Workforce Management software to plan and manage the daily schedule of Service Operatives within the team, utilising tablet PCs for dispatch, navigation, recording work completed on-site, managing timesheets and expenses and communication.

Through the Company's Skills Development Programme, the successful candidate will be trained and mentored in key areas as required, ensuring thorough support in developing; understanding of the Company including its values and policies, software and practical understanding and experience of the services being completed.

This role offers opportunity to specialise in delivering our mechanical plumbing works inclusive of; TMV servicing and installation, pipework disinfections, chemical treatment unit installation, analytical sampling, pipework fitting and modification. All services are sold and delivered in line with LCA (Legionella Control Association) Service Delivery Standards.

The Company

Our ethos is to deliver services to the highest industry standards. We are looking for ambitious and conscientious individuals to join our team of experts to provide the NHS and other areas of the Health and Social care sector with our gold standard services.

Established in 1990, the Company has provided products and services in the water industry for over thirty years. Our growing workforce are recognised for exceptional customer care, providing high quality products and punctual service delivery to our clients.

We are committed to recruiting individuals to our team who share our ethos and want to work towards achieving our Company vision, ensuring that the building users of our clients, for example, patients, students, families and workers, are safe from Waterborne Pathogens. At Aqua Protec we work together to exceed our Customers' expectations by; doing what we say we will do, looking after ourselves and others, investing in relationships, communicating openly and honestly, developing innovative ideas and solutions and always delivering and excellent service. We expect our team members to share our values demonstrating a genuine commitment and ability to work in this way.

Aqua Protec is committed to enrolling all personnel on our Skills Development Programme. The Skills Development Programme is a pathway designed to assist you in maximising your potential. No matter where you are in your career.

Important Information:

- Aqua Protec is an equal opportunities employer.
- Aqua Protec offers excellent training and career development opportunities.
- You will be subject to an enhanced DBS check in order to visit client sites.
- You must hold a full valid UK driving license.
- You must be able to provide proof of eligibility to work and live in the UK.
- You will be required to work at various locations within the UK and occasional weekends on a rota basis with out of town living allowance and bonuses.

Person Specification

Qualifications

Essential	Desirable
<ul style="list-style-type: none">• Full UK Driving Licence• English and Maths GCSE or equivalent• City and Guilds certification or equivalent in an industry relevant field	<ul style="list-style-type: none">• Water Hygiene Training• Level 3 NVQ in Mechanical Engineering Services - Plumbing, Level 3 Diploma in Plumbing Studies or equivalent (City and Guilds, BPEC, EAL, FETAC or SQA)• Water Regulations (WRAS)• Vented and Unvented Hot Water Systems

Experience

Essential	Desirable
<ul style="list-style-type: none">• Minimum two years' experience as a service engineer or plumber• Working across multiple geographical locations.• Understanding of Health and Safety Risk Assessment and execution of method statements.	<ul style="list-style-type: none">• Knowledge of industry relevant legislation and guidelines; including but not limited to, ACoP L8, HSG274, HTM04-01, Water Regulations.

Personal Qualities

Essential
<ul style="list-style-type: none">• Excellent ability to communicate in writing and verbally• Organised, motivated and flexible• Good understanding of tablet and mobile functionality• Able to communicate effectively with a variety of levels and roles within a team environment• Attentive to detail• Ability to use initiative and react quickly• Warm, personable and approachable• Shares in Company values and ethos

How to apply

Please visit our website www.aquaprotec.co.uk/apply-now to upload your CV.

This job advert will close as soon as sufficient applications have been received. Please apply as soon as you can if you are interested in this position to ensure that your CV is considered.